

# Privacy Policy

## The Information We Collect

Atlas Digital Forensics may collect personal information from you from time to time. Personal information may be collected through various methods including, but not limited to, account application forms, newsletters, seminars, website interactions, or telephone communications.

Whenever it is reasonable and practicable to do so, we collect information directly from you.

The types of personal information we may collect include:

- Name
- Address
- Telephone number
- Email address
- Financial information
- Investment or technical experience (where applicable)
- Other related information required to provide our services

We collect personal information that is reasonably necessary to:

- Provide you with our products and services
- Assess applications or requests you make to us
- Maintain accurate contact and account records

We generally hold personal information relating to:

- The services we provide or have provided to you
- Your financial or technical interests (where relevant)
- Your contact details

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## How That Information Is Used

We only use and disclose personal information for the purpose for which it was originally collected or for related purposes that would reasonably be expected.

For example, we may use your personal information to:

- Provide services and customer support
- Inform you of relevant services or updates
- Communicate information related to your account
- Improve our services

You may request at any time that we stop sending marketing or promotional communications.

Atlas Digital Forensics **does not sell personal information** to third parties.

However, we may disclose personal information to trusted service providers who assist us in delivering our services. Where this occurs, we require those providers to maintain appropriate privacy protections.

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## Keeping Information Accurate and Up to Date

We take reasonable steps to ensure that the personal information we hold is accurate, complete, and up to date.

You may contact us at any time to request that your information be corrected if you believe it is inaccurate or incomplete.

Information provided on this website is made available in good faith and is believed to be accurate at the time of publication. However, Atlas Digital Forensics does not guarantee the completeness, reliability, or accuracy of any information provided on this website or linked third-party websites.

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## Keeping Information Secure

Atlas Digital Forensics uses appropriate security measures and modern technology to protect personal information from misuse, loss, unauthorized access, modification, or disclosure.

Access to personal information within the organization is restricted to authorized personnel only.

Where third-party organizations provide support services, we require them to maintain appropriate privacy safeguards.

When personal information is no longer required, we securely delete or permanently de-identify the information.

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# Access to Your Information

You may contact us at any time to request access to the personal information we hold about you.

In most cases we will provide full access. However, there may be limited circumstances where access cannot be granted due to legal or administrative reasons. If access is denied, we will explain the reason.

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## Cookie Policy

Our website may use cookies and similar technologies to improve user experience, analyse website traffic, and enhance platform functionality.

Cookies may collect technical information such as:

- IP address
- Device information
- Browser type
- Website usage data

You may disable cookies through your browser settings, although some website features may not function correctly if cookies are disabled.

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## User Information and Account Deletion Policy

Atlas Digital Forensics is committed to responsible and transparent handling of user data.

### 1. Collection of User Information

We may collect the following types of information:

#### Personal Information

- Name
- Email address
- Phone number
- Physical address
- Identification documents

### **Financial Information**

- Payment details
- Transaction records
- Deposit and withdrawal information

### **Technical Information**

- IP address
  - Device details
  - Cookies and usage data
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## **2. Usage of User Information**

User data may be used to:

- Register and manage accounts
- Verify user identity
- Provide services and customer support
- Process payments or transactions
- Maintain platform security
- Comply with legal and regulatory obligations
- Improve the user experience

Users may opt out of promotional communications at any time.

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## **3. Data Storage and Retention**

All personal information is stored securely using encryption and other security safeguards.

Data is retained only for as long as necessary to fulfil operational, legal, and regulatory requirements.

Inactive accounts may have their data archived after a defined retention period.

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## 4. Account Deletion Requests

Users may request deletion of their account and personal data by:

1. Contacting Atlas Digital Forensics via email at [info@atlasdf.com](mailto:info@atlasdf.com)
2. Submitting a request including account details and identity verification
3. Waiting for review and confirmation

If approved, the account and associated personal data will be deleted within **30 days**.

### Important Notes

Deletion requests may not be processed where information must be retained to:

- Comply with legal obligations
- Meet regulatory requirements
- Resolve disputes
- Enforce contractual agreements

Deletion will permanently terminate account access and remove associated records where permitted.

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## 5. Exceptions to Account Deletion

Certain information may be retained where required for:

- Anti-Money Laundering (AML) compliance
  - Know Your Customer (KYC) regulations
  - Legal or regulatory reporting
  - Dispute resolution
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## 6. User Rights

Users have the right to:

- Access their personal data
  - Correct inaccurate information
  - Request data deletion (subject to legal requirements)
  - Withdraw consent for data processing
  - Opt out of marketing communications
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## 7. Security Measures

Atlas Digital Forensics implements robust security protocols including:

- Data encryption
  - Secure servers and infrastructure
  - Regular compliance reviews
  - Restricted access to sensitive information
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## 8. Updates to This Policy

Atlas Digital Forensics may update this Privacy Policy periodically to reflect operational or legal changes.

Users will be notified of significant updates where required.

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## Contact Information

For questions or requests regarding this Privacy Policy, please contact:

**Atlas Digital Forensics**  
Email: [info@atlasdf.com](mailto:info@atlasdf.com)

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